



HOME SECURITY AUTHORITY

PM 24 COMMUNICATOR REQUEST

ALARM COMMISSIONING REQUEST

PM 24 COMMUNICATOR REQUEST+ APP

ALARM SERVICE REQUEST

PM 45 COMMUNICATOR REQUEST + APP

SLR Security Pty Ltd provides commissioning, servicing and monitoring of the residents' alarms. SLR Security Pty Ltd holds a Victorian Private Security Business Registration (892-764-90S) and Victorian Private Security Business Licence (892-764- 11S) to provide monitoring services for residents.

Have you connected to the NBN Network?

Yes

No

Resident Info

Are you the owner or a tenant of the property?

Owner

Tenant

If you are the owner, do you live at this property?

Yes

No

How long have you lived at this Property? _____

Primary Contact Details

Please supply as much detail as you can - using BLOCK LETTERING and ensure that you SIGN THE BOTTOM OF THIS PAGE, to give authority to have your alarm monitored or serviced.

Occupant 1 First _____ Last _____ Mobile _____

Occupant 2 First _____ Last _____ Mobile _____

Address _____

Home Phone _____ Email _____

Password _____ Alarm type (if known) _____

Note: Occupant must nominate a Password for remote identification purposes.

Alternative Contact Details (contacts in case you cannot be reached)

Has key to house

First _____ Last _____ Mobile _____

Yes

No

First _____ Last _____ Mobile _____

Yes

No

Sanctuary Lakes Security offers a free Key Holding Service for our residents.

Authority for monitoring by SLRS Security PTY Ltd

Signature _____

Date

/ /

Note: Your details will be shared with Sanctuary Lakes Resort Services Ltd, your Owners Corporation Manager.



Service requested (please tick)

Service Call \$115.00 per hour. Parts not included) Additional Time charged at \$60 per half hour

(please describe the issue)

Alarm Commissioning – \$190.00

Alarm Service - \$115.00

Smoke Detectors – \$80.00

PM-24 – \$170.00

PM-24 + APP – \$285.00

PM-45 + APP – \$350.00

These fees are NON-Refundable unless we receive 2 business days’ notice of an appointment being cancelled or of your inability to be at home during the scheduled period.

It is the responsibility of the owner to rectify any problems identified with their alarm system. However, SLR Security Officers may be able to carry out minor works at no cost but will advise if a technician is required.

Payment details

An appointment cannot be confirmed until payment has been made. Any additional costs may be paid directly to the technician or RSO on the day, strictly by credit/debit card or cheque only. Cheque payments made out to ‘SLR Security Pty Ltd’.

Tenants please note: The cost of the service/commissioning can be billed to the Real Estate Agent listed. In that circumstance, we will require the agent’s Approval and Payment before carrying out any works

All Tenants to complete

REAL ESTATE DETAILS _____

AGENT’S NAME _____

Phone _____

Email _____

Alarm Service: Standards Australia has compiled a set of guidelines relating to security system service requirements (AS2201.1 System installed in clients’ premises). Formulated by a committee of professional groups. The Standards recommend a **Routine service visit between 12 to 18 months**

The purpose of these visits is to check, clean, test and if necessary adjust any detection equipment (including Smoke Detectors), ensuring that the alarm system’s power supplies are functional and that the system communicates with the monitoring centre.

Note: MFB and CFA say **Smoke Detectors must be serviced every 12 months and replaced every 9 years.**