



HOME SECURITY AUTHORITY

PM 24 COMMUNICATOR REQUEST

ALARM COMMISSIONING REQUEST

PM 24 + APP COMMUNICATOR REQUEST

ALARM SERVICE REQUEST

PM 45 + APP COMMUNICATOR REQUEST

SLR Security Pty Ltd provides commissioning, servicing and monitoring of the residents' alarms. SLR Security Pty Ltd holds a Victorian Private Security Business Registration (892-764-90S) and Victorian Private Security Business Licence (892-764-11S) to provide monitoring services for residents.

Have you connected to the NBN Network?

Yes

No

Resident Info

Are you the owner or a tenant of the property?

Owner

Tenant

If you are the owner, do you live at this property?

Yes

No

How long have you lived at this Property? _____

Primary Contact Details

Please supply as much detail as you can - using **BLOCK LETTERING** and ensure that you **SIGN THE BOTTOM OF THIS PAGE**, to give authority to have your alarm monitored or serviced.

Occupant 1 First _____ Last _____ Mobile _____

Occupant 2 First _____ Last _____ Mobile _____

Address _____

Home Phone _____ Email _____

Password _____ Alarm type (if known) _____

Note: Occupant must nominate a Password for remote identification purposes.

Alternative Contact Details (contacts in case you cannot be reached)

Has key to house

First _____ Last _____ Mobile _____

Yes

No

First _____ Last _____ Mobile _____

Yes

No

Sanctuary Lakes Security offers a free Key Holding Service for our residents.

Authority for monitoring by SLR Security Pty Ltd

Signature

Date

/ /

Note: Your details will be shared with Sanctuary Lakes Resort Services Ltd, your Owners Corporation Manager.

SLR Security Pty Ltd

ABN: 68 604 300 549

Address: 101 Broadbeach Circuit, Sanctuary Lakes VIC 3030 Postal: PO Box 7229, Point Cook VIC 3030

Telephone: (03) 9394 9471 E-mail: security@sanctuarylakes.com.au Website: www.sanctuarylakesresort.com.au



Service requested (please tick)

Service Call \$120.00 (Parts not included)

Additional Labour \$120.00 per hour or part thereof

After hours Labour \$185.00 per hour or part thereof

(please describe the issue)

Alarm Commissioning – \$190.00

Alarm Service - \$120.00

Smoke Detectors – \$110.00 each

PM-24 – \$175.00

PM-24 + APP – \$300.00

PM-45 + APP – \$360.00

You will incur a re-booking fee unless we receive 2 business days' notice of an appointment being cancelled or your inability to be at home.

All appointments are an approximate time and you should allow for the technician's arrival to be delayed if earlier jobs don't go to plan.

SLR Security Officers may be able to carry out minor works at no cost but will advise if a technician is required. It is then the responsibility of the owner to rectify any problems which are identified.

An appointment cannot be confirmed until payment has been made. Any additional costs may be paid directly to the technician or RSO on the day, strictly by credit/debit card or cheque only. Cheque payments to be made out to 'SLR Security Pty Ltd'.

Tenants please note: The cost of the service/commissioning can be billed to the Real Estate Agent listed. In that circumstance, we will require the agent's Approval and Payment before carrying out any works

All Tenants to complete

REAL ESTATE DETAILS

AGENT'S NAME

Phone

Email

Alarm Service: Standards Australia has compiled a set of guidelines relating to security system service requirements (AS2201.1 System installed in clients' premises).

The Standards recommend a **Routine service visit between 12 to 18 months.**

The purpose of these visits is to check, clean, test and if necessary adjust any detection equipment (including Smoke Detectors), ensuring that the alarm system's power supplies are functional and that the system communicates with the monitoring centre.

Note: MFB and CFA advise Smoke Detectors must be serviced every 12 months and replaced every 9 years.

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