

TONIGHT'S MEETING WILL BE RECORDED

An audio and visual recording of tonight's meeting is in progress. The recording will be available online soon.



A wide-angle photograph of a resort complex at dusk. The buildings are illuminated from within, and their lights reflect on the calm water in the foreground. The sky is a deep blue with some light clouds.

Sanctuary Lakes Resort Services

2018 Presentation

31 July 2018

SLRS BOARD AND CEO



Craig Pitts
Chairman



Theo Krug
Deputy Chair



Ed Boucaut
Director



David Rava
Director



Tom Parkinson
Director



Amelia Wilson
Director



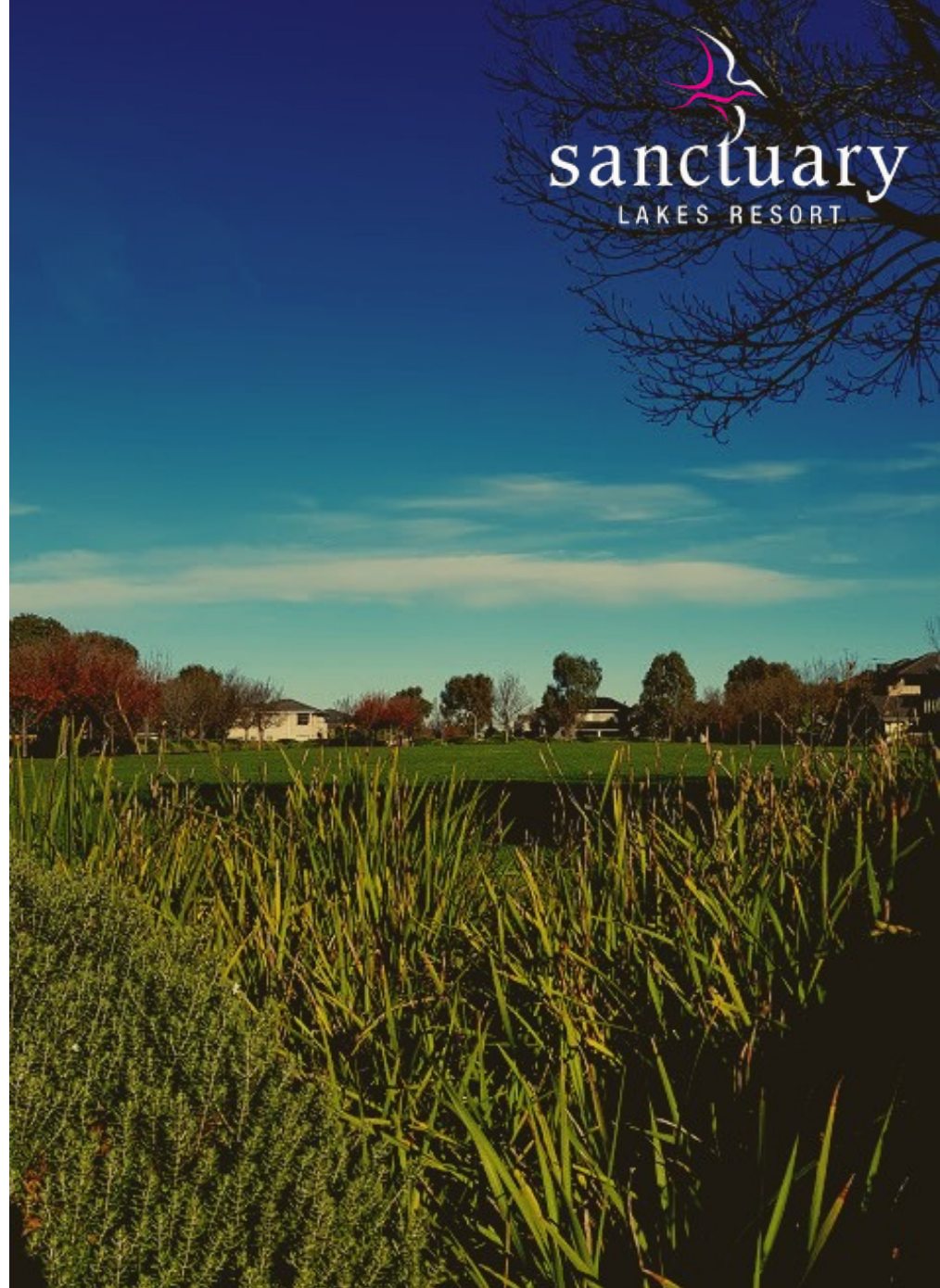
Brett Hernadi
Director



Trent Curwood
CEO

WHAT WE'LL COVER TONIGHT:

- Checks and Balances
(Governance)
- Environmental Responsibility
- The Numbers (Finance)
- Communications
- Identity (Suburb Name)
- Engagement with SL Club
- Where we're going (What's in
the Future)
- Q & A



CHECKS AND BALANCES (GOVERNANCE)



GOVERNANCE COMMITTEE: ED BOUCAUT, CRAIG PITTS

WHY DO WE NEED THIS?

- Identify key processes that will be built to capture governance artefacts for Board, Management and operations

WHAT WE CAN DO BETTER

- Evidence based decision making (data driven decisions)
- Transparency (internal and external)
- Continuous improvement

ENVIRONMENTAL RESPONSIBILITY



ENVIRONMENTAL COMMITTEE: ED BOUCAUT

WHY DO WE NEED THIS?

- Review and monitor operational compliance with Environmental Management System (ISO 14001)

WHAT WE'VE DONE AND WHAT WE CAN DO BETTER

- Lake water quality objectives achieved
- Energy usage minimised
- Recycled water used
- Waste Management (Green Waste)
- Operational compliance (chemicals, OHS, etc.)

THE NUMBERS (FINANCE)

FINANCE COMMITTEE: BRETT HERNADI, THEO KRUG



WHY DO WE NEED THIS?

- Ensure compliance with statutory reporting
- Ensure that the organisation's financial statements and reports are accurate and use fair and reasonable estimates

WHAT WE'VE DONE AND WHAT WE CAN DO BETTER

- Unqualified Annual Audit
- Financial capacity to improve and maintain SLRS assets
- Financial capacity to service staff entitlements and trade creditors
- Update to rolling 3 Year Master Plan
- Ensure stable funding for the future operation without excessive fee changes

COMMUNICATIONS

COMMUNICATIONS COMMITTEE: TOM PARKINSON



WHY DO WE NEED THIS?

- Ensure transparency of SLRS activities
- Ensure Sanctuary Lakes residents are aware of critical alerts, regular news and activities in and around our estate

WHAT WE'VE DONE AND WHAT WE CAN DO BETTER

- Huge improvement in resident communication through refreshed newsletter, website and introduction of social media
- Build on our resident's intercommunication and develop relationships with outside parties, local associations and politicians (local, state and federal)
- Tighter coordination between physical and soft/online media

IDENTITY

SUBURB NAME COMMITTEE: AMELIA WILSON, BRETT
HERNADI



WHY DO WE NEED THIS?

- Work through WCC decisions on Suburb recognition and bring process to conclusion
- Drive further action from resident body

WHAT WE'VE DONE AND WHAT WE CAN DO BETTER

- Engaged publicly prominent SL residents to assist with building groundswell of response

ENGAGEMENT WITH SL CLUB

SL CLUB ENGAGEMENT COMMITTEE: DAVID RAVA, ED BOUCAUT

WHY DO WE NEED THIS?

- Understand options moving forward to work with SL Club
- Ensure residents can have involvement in preserving Green Space that is SL Club's golf course
- Preserve amenity of overall estate (green space, development, etc.)
- Ensure residents can realise benefits of any financial agreement with SL Club

WHAT WE'VE DONE AND WHAT WE CAN DO BETTER

- Regular meetings with SL Club GM and Chairman
- Reviewed ability to participate in SL Clubs EOI process
- Worked with SLRS Elected Reps to take on residents view
- Continue to engage to find a way forward for both entities

WHERE WE'RE GOING (WHAT'S IN THE FUTURE)

MASTER PLAN: AMELIA WILSON

WHY DO WE NEED THIS?

- Ensure compliance with statutory reporting
- Ensure that the organisation's financial statements and reports are accurate and use fair and reasonable estimates

WHAT WE'VE DONE AND WHAT WE CAN DO BETTER

- Master Plan to modernise look of estate
- Open space redesign (parks, gardens, outdoor services)
- Facilities Review (what we want, have and need!)
- Preserving our Green Space
- Ensuring we don't get "old" or stale

Questions?

Q & A from the floor

