

SANCTUARY LAKES RESORT NEWS

December 17, 2019



PROSPECTIVE RECREATION CLUB DEVELOPMENT LATEST UPDATE

Following the last update provided in the newsletter dated 8/10/2019, SLRS have been assessing various hypothetical alternative options and working on the 'cost of doing nothing' model.

In the last 2 months... to assist in determining the various alternative options, SLRS have been:

- Meeting with our Development Consultant (SMEC) and Architect (BH Architects) to explore hypothetical alternative options. Discussions were based on feedback and comments received from the initial consultation process in August 2019.
- Developing financial modelling scenarios which have assisted in understanding the various costing and income generating options that could be considered with the Development.
- Developed a list of hypothetical alternative options for further investigation and market testing.

In the next 2 months... to finalise the alternative options and kick-off the Focus Group and Public Q&A Sessions, SLRS will:

- Complete the Market Testing, Financial Modelling and work with the Architects to complete the draft designs.
- Release details of the next consultation process for lot owners, which will include Focus Group and Public Q&A sessions.
 - Details of how to register your interest in participating in a Focus Group, will be included in the newsletter dated 14/1/2020.

SLRS continue to focus on finding options that provide the best value for money, the best service offering and offer the best results for all lot owners and residents.

We look forward to providing you with our next update in mid-January 2020.



IMPORTANT NOTICE - NBN

Have you upgraded to NBN yet? If so, you should have upgraded your alarm system too.

Old alarm communication systems are NOT compatible with NBN and in most cases will stop reporting back to security which includes smoke alarm monitoring.

In addition to this there is a chance that the NBN (if not isolated from the alarm panel itself) can cause the alarm to short circuit resulting in an additional cost to the owner – repair costs can be up to \$1,000.

If you would like to upgrade your alarm system, or to find out more information please visit our website:

<https://www.sanctuarylakesresort.com.au/index.php/resortfacilitie/security>



DELIVERIES TO GATED STAGES

If you live in a gated area and are expecting a delivery, Uber Eats, Taxis, and the like, please be sure to be home, as Security will not grant access to any estate.

Ideally, residents should be home, resident details must be up to date in the code pad, advise the driver how to scroll to the address, and then open the gate for the delivery when called.



IS YOUR GYM CARD ACTIVE?

If you have an expired gym card, or if you have lost or misplaced your card, it is recommended you attend to it this week. To renew any expired cards please forward your renewed and signed lease agreement to our office to have the card reactivated.

Note: Our office will be closed from 12pm on Tuesday 24th December and will reopen on Monday 6th January. If you do not have an active card Rec Club access will not be permitted. We thank you for your understanding.



SLRS AGM RECAP

The Sanctuary Lakes Resort Services Limited (SLRS) 2019 Annual General Meeting (AGM) was held on 3 December 2019. The Authorised Representative of each Owners Corporation within Sanctuary Lakes Resort was invited to attend the meeting. The AGM was followed by a Q&A session.

2019 Annual Report

The 2019 Annual Report, inclusive of the Directors' Report, Financial Report and Auditor's Report for the year ended 30 June 2019 was tabled and accepted. A copy of the Annual Report is available on our website: https://www.sanctuarylakesresort.com.au/images/Annual_report/Annual_Report_2019.pdf

Election and Re-election of Directors

In accordance with the Company's Constitution, five of the current Directors of the Company had to retire and were eligible for re-election at the 2019 AGM. This year Amelia Wilson retired and Craig Pitts, David Rava, Brett Hernadi and Susan McIntyre were re-elected. Jeanette Ward was also elected for the first time.

Thank you Amelia Wilson

We would like to take this opportunity to thank Amelia Wilson for her time served on the SLRS Board. Amelia became a Director in 2017 after living in Sanctuary Lakes since 2014. Amelia made the difficult decision to retire from the Board as she is starting a family in early 2020. Amelia's good governance and strategic thinking has been of great assistance to the Board and Management.

SLRS BOARD OF DIRECTORS



Craig Pitts

Craig has been a member of the SLRS Board since 2013. He currently resides in Kingfisher Island (Stage 33) and has been living in Sanctuary Lakes Resort since 2008.



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Thomas Parkinson



Tom has been a member of the SLRS Board since 2016. He currently resides in Beachcomber (Stage 3) and has been living in Sanctuary Lakes Resort since 2008.

Edward Boucaut



Ed has been a member of the SLRS Board since 2014. He currently resides in Gleneagles (Stage 21) and has been living in Sanctuary Lakes Resort since 2011.

David Rava



David has been a member of the SLRS Board since 2015. He lived in Sanctuary Lakes Resort from 2001 until 2019.

Jeanette Ward



Jeanette has been a member of the SLRS Board since 2019. Jeanette currently resides in Gleneagles (Stage 21) and has been living in Sanctuary Lakes Resort since 2014.

Brett Hernadi



Brett has been a member of the SLRS Board since 2017. He currently resides in South Shore Gardens (Stage 7C) and has been living in Sanctuary Lakes Resort since 2014.

Susan McIntyre



Susan has been a member of the SLRS Board since 2019. Susan currently resides in Regatta (Stage 37) and has been living in Sanctuary Lakes Resort since 2011.

Further information about each of the Directors can be found on our website, at

<https://www.sanctuarylakesresort.com.au/index.php/resort-management/board-of-directors>



HOME SECURITY SAFETY

The holiday season should be a time to relax and celebrate with family and friends.

However, it is still important to be proactive about keeping your home and community safe, especially if you're going away.

Below are some tips on how to help keep your home secure while you're away on holidays.

Keep Up Appearances

- If possible, consider a house-sitter to look after your home while you're away.
- Put a stop on your mail or ensure it is collected regularly and not left overflowing in your letterbox.
- Cancel any newspaper subscriptions – uncollected newspapers can tell burglars you're not at home.
- Arrange for a neighbour to take your bins out and in.
- Ask a neighbour to occasionally park their car in your driveway.
- Arrange for a neighbour or friend to maintain your garden and mow your lawn.
- Set up a timer for a lamp or lights to come on at night.
- Be careful when posting holiday plans on social media – don't advertise that your home is vacant.

Lock Up and Improve Security

- Install locks on all doors and windows.
- Install and activate an alarm system. If you need help with your alarm please contact SLR Security on 9394 9477.
- Don't forget to fill in and return a Holiday Notification form to SLR Security, the forms can be found on our website: https://www.sanctuarylakesresort.com.au/images/forms/Holiday_Notification_Nov18.pdf
- Lock away tools and other items which could be used in a burglary.

For additional home security tips you can also visit the Victoria Police website.





2019 CHRISTMAS AT THE LAKES

The annual Christmas at the Lakes event was held last Saturday the 7th December. The weather was fantastic and there was a great turn out.

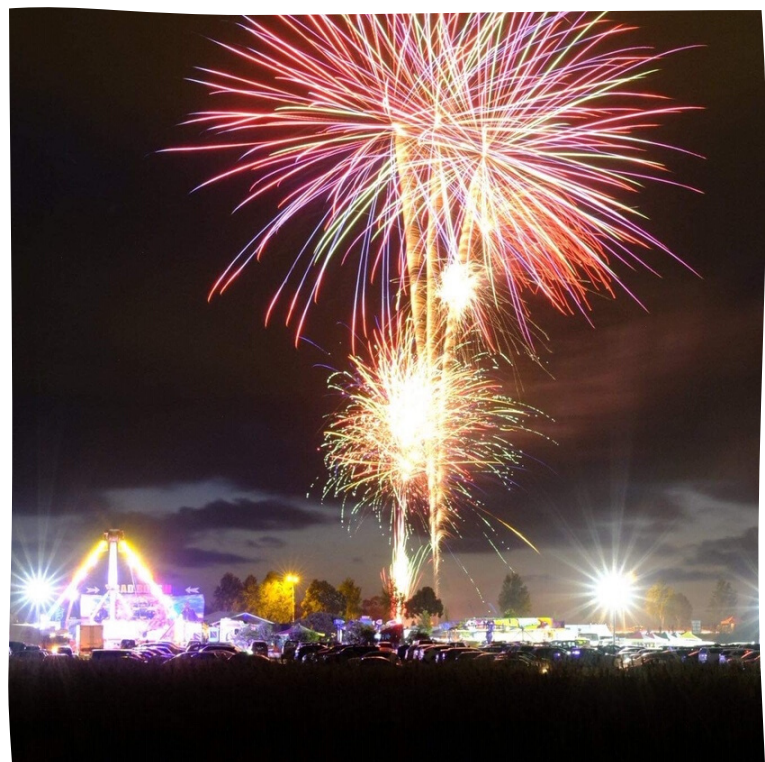
Live entertainment ran throughout the afternoon and evening including performances from Chamber Choir Quarternatum - Suzanne Cory High School, Gravity Six, The Michelle Gardiner Band and many more amazing acts. Santa arrived at 6.15pm and the evening culminated with a spectacular fireworks display.

There were plenty of rides and activities for the children to enjoy and a great variety of food stalls and market stalls to browse.

We'd like to congratulate the Christmas at the Lakes Inc. committee and all its sponsors for organising such a fun filled event.

Christmas at the Lakes Inc. is an organisation run solely by volunteers. The committee obtain all necessary permits and approvals from Wyndham City to stage the event. Proceeds raised from the event are donated to the CFA, Lions and Rotary Clubs who all do a great deal for our local community.

In addition to the above, Christmas at the Lake inc. this year were also selling showbags for a gold coin donation. They managed to sell over 700 showbags raising \$1,114.65 for the Red Cross Bush Fire appeal, a great effort.





SOLAR PANELS

Solar Savers, a local government initiative, is being introduced early next year making installing solar easy. Residents will be assisted in installing quality and affordable solar in a bid to reduce energy bills and save on increasing energy costs. Registrations for Wyndham will open in January. For more information please click [here](#).

There are a few regulations that residents should be aware of when wanting to install solar within Sanctuary Lakes. These are:

- Panels must be installed to the side of the dwelling and;
- To the rear of the dwelling;
- The panel frames must be black to match the roof tiles.



WHAT'S ON Around Sanctuary Lakes

Sea Grass

Over the past fortnight the lake crew removed 7.12 tonnes of sea grass from the lake.

The sea grass is dropped in a special area at the tip which is allocated to Veolia. It is then transported to their recycling plant at Bulla for processing.



Beach Raking

Every Friday we rake all the beaches in the Resort, we remove all the sea grass that may have built up over the week as well as clear away any rubbish.

Estate Works

Tree mulching along Greg Norman Drive has commenced.

We are completing stage works in the Oysterbay Chase Area.

Hand weeders are working across multiple sections throughout the estate with Mambourin in the estate for three days again this week.



Christmas Trading Hours

SLRS Office

Tuesday 24 Dec - 9am-12pm
Christmas Day - Closed
Boxing Day - Closed
Friday 27 Dec - Closed
Monday 30 Dec - Closed
Tuesday 31 Dec - Closed
New Years Day - Closed
Thursday 2 Jan - Closed
Friday 3 Jan - Closed
Monday 6 Jan - Normal business hours

SLR Security

Tuesday 24 Dec - Business as usual
Christmas Day - Business as usual
Boxing Day - Business as usual
Friday 27 Dec - Business as usual
Saturday 28 Dec - Business as usual
Sunday 29 Dec - Business as usual
Monday 30 Dec - Business as usual
Tuesday 31 Dec - Business as usual
New Years Day - Business as usual
Thursday 2 Jan - Business as usual
Friday 3 Jan - Business as usual
Saturday 4 Jan - Business as usual
Sunday 5 Jan - Business as usual
Monday 6 Jan - Business as usual

Resort Maintenance

Tuesday 24 Dec - Reduced staff
Christmas Day - Closed
Boxing Day - Closed
Friday 27 Dec - Reduced staff
Monday 30 Dec - Reduced staff
Tuesday 31 Dec - Reduced staff
New Years Day - Closed
Thursday 2 Jan - Reduced staff
Friday 3 Jan - Reduced staff
Monday 6 Jan - Normal business hours

Rec Club

Tuesday 24 Dec - 6am-1pm
Christmas Day - Closed
Boxing Day - Closed
Friday 27 Dec - 8am-6pm
Saturday 28 Dec - 8am-6pm
Sunday 29 Dec - 8am-6pm
Monday 30 Dec - 8am-6pm
Tuesday 31 Dec - 8am-1pm
New Years Day - Closed
Thursday 2 Jan - 8am-6pm
Friday 3 Jan - 8am-6pm
Saturday 4 Jan - 8am-6pm
Sunday 5 Jan - 8am-6pm
Monday 6 Jan - Normal business hours