



SANCTUARY LAKES RESORT NEWS

April 7, 2020



OFFICE CLOSED BUT BUSINESS AS USUAL (WELL KIND OF)!

What a fortnight! A lot has happened since our last newsletter but the government advice seems to have slowed so we can all catch our breath a little and adjust to the new norm (well, the norm for a little while at least).

Even though our office is closed we are still here to help you. Please continue to call us on 9394 9400 option 1 and leave a message, or email ocmanager@sanctuarylakes.com.au - we will get back to you. All Owners Corporation Management and Administration services are still available, as all staff are working from home, with the exception of Sanctuary Lakes Resort Cards being issued and Fob purchases.

Our security team are running business as usual and will continue to do so. The only security services affected at the moment is the installation of PermaConn units and non-urgent alarm technician services and installations. If Security are required to attend your home, our friendly Security Staff will ask some basic questions with regards to recent travel before entering. We also ask that you help by keeping more than 1.5m from our staff keeping in line with social distancing guidelines.

The full Resort Maintenance, Irrigation and Lake Maintenance team continue to complete works around the resort as per usual, of course with social distancing practices in place where possible. The exception being green waste drop off and purchase of landscaping supplies which has been suspended to reduce staff contact with a large number of residents at one time.

Following government advice the recreation club and tennis courts are closed until further notice. Some on-line health services will be released soon.



At this stage we are unable to determine the full impact the COVID-19 2020 pandemic will have on Sanctuary Lakes Resort Service's operations and its financial implications of this. Primarily this is due to being unsure of the duration that services will be affected. We are continuing to review this and will communicate further when the position becomes clearer.

There are many assistance packages available to businesses at this current time, SLRS unfortunately does not qualify for the Job Keeper allowance nor the rebate in payroll tax, however we are continuing to review any assistance packages as they become available.

We are all facing unprecedented times and we appreciate there is much uncertainty and SLRS is here to work with you. If you are experiencing financial hardship please contact SLRS to discuss payment flexibility during this time.

We're in this together. Stay safe everyone and please adhere to all government advice with regards to social distancing, and only leave home if you must.

ANNOUNCEMENTS



GOLF COURSE - PRIVATE PROPERTY

As many of you are aware the Golf Course is closed until further notice.

You may also be aware that resident access to the course has been extended to include all daylight hours whilst the course is closed.

We are receiving reports that people are not adhering to the restrictions that apply on the course during this time.

This is disappointing to hear as this extended access has been given as a good will gesture during this difficult time of home confinement.

We would like to remind everyone once again of the following restrictions on the course during this time:

- Access is limited to walkers only;
- No bicycles, golf carts, ball games, racing of remote controlled cars etc. on the fairways;
- Access is restricted to paths & fairways;
- No access to sand bunkers, greens or tee areas.

Should we continue to receive reports that people are abusing the above restrictions, the extended access may be taken away and that would be a shame for those that are doing the right thing.



SANCTUARY LAKES TREES

We have over 5000 trees within Sanctuary Lakes, with over 95% individually irrigated, and all maintained by our hardworking Resort Maintenance Team. This fortnight we caught up with Resort Presentation Manager Greg Fryer to find out a little more about the trees within Sanctuary Lakes, and what makes them so special.

Tree planning is done by taking into consideration local environmental conditions such as soil, salt and wind and per the Landscape Master Plan that was created when the original developers took over the estate site and began planning stages. Signature trees are used on the Boulevard, while stages and bridge abutments can be themed.

The exact location the trees are planted in during planting season (May to September) depends on the streetscape, shape of the tree, and location of crossovers.

They are then maintained by the Resort Maintenance Team to Wyndham City Council specifications.

All median and nature strip trees within Sanctuary Lakes are inspected annually by a professional arborist to determine whether maintenance and/or removal of the tree is required.

We have also discussed the matter in general with the City of Wyndham staff as the median and nature strips, except within gated areas, are ultimately the property and responsibility of the City of Wyndham.

Recently the City of Wyndham advised as follows:

- Trees add value to a neighbourhood and to property prices and it is reasonable to expect lot owners to contribute some effort in managing their gardens and house surrounds;
- Do not cut down healthy trees;
- The dropping of leaves, flowers, fruit, seeds or small pieces of deadwood does not provide a basis for removal of an urban tree;
- Residents are responsible for cleaning up leaves, flowers, fruit seeds or small pieces of deadwood that fall onto their property, and;
- Residents should clear their gutters and surrounds of their houses on a regular basis.



The above advice is taken into consideration when our Resort Maintenance team inspect a street tree to determine whether maintenance or removal of the tree is required.



REDCYCLE - BY PAUL VON HARDER

In a previous edition of the Sanctuary Lakes Newsletter, I suggested how each household can assist in reducing the environmental damage that light plastic causes.

Light plastic is:

- single use plastic, including the cling wrap that supermarkets use to wrap fresh food
- plastic bags
- chips and other snack food packaging
- plastic used in flat pack or appliance packaging

A huge difference can be made if we separate these 'scrunchables', from recyclables and general waste, then take it to the Redcycle bin at any Coles or Woolworths supermarket.

Note: The location of Redcycle bins may vary from store to store, but generally they are found either close to the entry, or near the store's community notice board.

But what happens to light plastic after it leaves each supermarket?

The link below shows how Redcycle initially processes it and how it is sold on to other companies for extrusion into a range of products.

From the Recycle website you can link to their manufacturing partners and see the extensive range of products produced from recycled light plastic.

<https://www.redcycle.net.au/partners/>

In the past there have been media reports of recyclable items ending up in landfill, so it's good to know that is not the case with light plastic and the Redcycle process.

Paul von Harder

what to REDcycle

do the scrunch test!



Please make sure your plastic is dry and as empty as possible.

Image: Redcycle website

RESORT NEWS



PLEASE DON'T FEED THE BIRDLIFE

Whilst the fishing ban is in place, now is the perfect time to do our part in training our resident swans so that they don't associate humans with free food!

Melbourne Zoo have given us some advice on how to educate fishermen and the general public to ensure our bird life are not injured.

The Zoo has suggested that the best defence is to ask locals to stop feeding the birds. We know, we know, what else is more fun than taking children out to feed the bird life around the lake?

However its putting the swans in danger.

The swans over the years have become increasingly aware that when humans are around there is free food. They have become extremely habituated and now think that anything that enters the water is meant for them, including fishing bait and hooks!

The less we feed them the less likely they are to associate fishing line casts to be food for them.

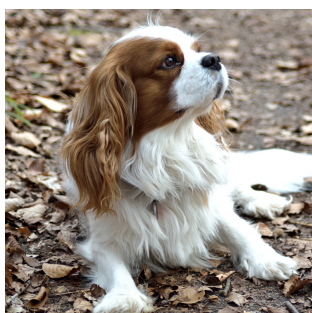
In addition to this, a lot of the time the swans are being fed the wrong types of food which results in health problems not only for the swan but for their cygnets too.

Please help us keep our birdlife safe, and stop feeding the swans.

If you see any fishermen around the lake while this temporary ban on fishing is in place please contact Victoria Police immediately, as they have the power to move people on and hand out infringement notices!



ATTENTION DOG OWNERS



Walking your dog should be an enjoyable stress free activity. Please be a responsible dog owner and ensure your dog is always kept on a leash whilst in Sanctuary Lakes, there are no off lead areas within Sanctuary Lakes.

Additionally, as a pet owner it is your responsibility to ensure that your pets are secured in your yard and not able to escape.



PROTECTING CHILDREN ONLINE - A MESSAGE FROM ESAFETY

With social isolation now in full force in most homes around the country, children and young people's online activities are increasing — for education, to socialise with friends and for entertainment.

None of this would be possible without the internet and technology, and for that we are eternally grateful.

However, at eSafety we know first-hand the risks associated with children and young people spending more time online, including unwanted contact.

eSafety's research shows one in four young people in Australia have been contacted by someone they don't know online. Usually this is harmless, but at times it can be inappropriate or unsafe.

It is important to remember that inappropriate or unsafe contact can also come from someone the child or young person knows, and they may even welcome the contact at first.

The worst danger is that the person who makes contact will 'groom' a child to sexually abuse them. This abuse can happen in a physical meeting, but it increasingly occurs online — and will no doubt continue to given current circumstances — when young people are tricked or persuaded into sexual activity on webcams or into sending or posting sexual images.

Here are some tips to help parents manage their children's increasing use of tech at home and keep them safe online.

1. Use parental controls

Parental controls are software tools that allow you to monitor and limit what your child sees and does online. They can be set up to block your child from accessing specific websites, apps or functions (like using a device's camera), filter different kinds of content — such as 'adult' content, monitor your child's use of connected devices, with reports on the sites they visit and the apps they use, and set time limits, blocking access after a set time.

While parental controls can be effective tools to help control and limit what your child does online, it's important to remember they are not foolproof — there is no substitute for active parental engagement and oversight of a child's online activities.

2. Set time limits

With most school-aged children using online platforms or programs for schoolwork, ensuring a healthy balance between non-school related online activities and offline time is more important than ever. During non-school hours at home, it's a good idea to establish time limits around when and for how long your child can be online. For example, your child can play their favourite online game for one hour per night, once schoolwork is complete and dinner is finished. Rather than simply imposing these rules, talk to your children about them first and why they are important.



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Depending on your child's age, you can also look at establishing a family tech agreement or family plan that balances time spent in front of screens with offline activities. While extra curricula activities like sport or drama may be limited right now, look to include 'offline' activities in your routine at home – this can include family exercise, reading time or a fun activity like a board game.

And don't forget to reduce your own time online to model positive behaviour!

3. Stay in open areas of the home

Device-free zones in the home can help you monitor and manage who your child interacts with online. For example, you can establish rules like:

- no devices in the bedroom or bathroom
- all screens off at least one hour before planned bedtime
- all family members switch off at dinner time
- devices charged overnight in a place your child cannot access.

While we know you can't physically monitor your child's online activities 24/7, establishing rules around using technology and devices in common areas of the home, like the kitchen or family room, helps limit the risk of them being groomed into taking or sharing sexual images or videos with predators.

4. Know the apps and games your kids are using

Check that apps, games and social media sites are age-appropriate for your child.

Look out for messaging or online chat as well as location-sharing within apps, games or social media accounts – these can expose your child to unwanted contact and reveal their physical location. There may be an option to switch these features off or limit chats to friends-only.

5. Turn on privacy settings

Check the privacy settings on the games and apps your child is using and make sure their profiles are turned on to the strictest privacy setting. Restricting who can contact your child or making it friends-only helps to limit unwanted contact.

Talk to your child about accepting friend requests from people they may not know but have friends in common with. People are not always who they say they are online — a determined predator will befriend several children from the same school to gain the group's trust.

6. Co-view and co-play

Most importantly, remember to take time to co-view and co-play with your children online. Engaging in their online lives is the best way to understand what they are doing online and why they enjoy an app or game. It also provides the perfect opportunity to start conversations about online safety. You might even enjoy it and learn a thing or two!

For more strategies and advice to help keep children safe online [click here](#) to head to the eSafety website.



Tennis Court Walkway

The tennis court walkway area is now complete. The concrete sleeper retaining wall has now been completed, Tuscan toppings have been laid and bollards have been installed. During the cooler months trees will be planted along the front of the courts.



Regatta Beach

32 Beach is being re-nourished with sand on Good Friday and Easter Saturday. This is usually done annually to all of our beaches to cope with erosion. However, only 32 requires topping up this year.



Easter Colouring Competition

We're running an Easter Colouring Competition.

1. One entry will be accepted per entrant
2. Competition opens Tuesday 7th of April
3. Entries close Tuesday 14th of April at 5pm
4. All entries must be the entrants own work
5. The colouring competition entry form can be found on page 9
6. Entrants must be a resident of Sanctuary Lakes
7. Email photos or scans of the completed drawing to communications@sanctuarylakes.com.au
8. Prizes will be given for three age groups – 3-5, 6-8, and 9-12 year olds. Each age group will have one winner



Entrants will be judged by a panel of SLRS Administration staff on Wednesday 15th of April.



COMMUNITY NOTICEBOARD

To advertise contact: communications@sanctuarylakes.com.au

*conditions apply

Name:

Age:



paint the world
SUPER
COLORING